

FAMILY MEDICINE

Ghassan Atto, M.D.

Patient Provider Agreement

Hours:

Monday: 9am-6pm

Tuesday: 9am – 6pm

Wednesday: 9am-6pm

Thursday: 9am – 6pm

Friday: 9am-6pm

Location:

14825 Southfield Rd.

Allen Park, MI 48101

Phone:

(313) 383-7071

Fax:

(313) 383-7194

Services:

- Allergy testing
- Complete Adult Physical
- Diabetes Education
- EKG Services
- PFT Services
- X-Ray
- Testosterone Injections
- Physicals: Employment, School, Sports, MDOT
- Pre-surgical Evaluations
- Lab Services
- Joint Injections

Being part of a Patient-Centered Medical Home, your doctor will:

- Learn about you, your family, life situation, and health goals and preferences.
- We will remember these and your health history every time you seek care and suggest treatments that make sense for you.
- Provide you with information to help you learn how to self-manage your condition and assist you with establishing goals for this condition.
- Communicate regularly with you Primary Care Provider to make sure we coordinate your care.
- Connect you with other members of your care team (specialists, health coaches, etc.) and coordinate your care, including any test results or pertinent medical records, with them as your health needs change.
- Be available to you after hours for your urgent needs.
- Notify you of test results in a timely manner.
- Communicate clearly with you so you understand your condition(s) and all your options.
- Listen to your questions and feelings.
- Respond promptly to you in a way you understand.
- Provide you with clear directions about medicines and other treatment options.
- Give you information that can help you learn more about your condition and stay healthy. A computer and print out on condition / situation is given to the patient.
- Review your medications at every visit and discuss with you any interactions or contraindications.

By choosing to participate in Patient-Centered Medical Home, I agree to:

- Know that you are a full partner with us in your care.
- Come to each visit with any updates on medications, dietary supplements, or remedies you're using, and questions you may have. Bring any reports from testing completed on day of visit outside of the DMC.
- Let us know when you see other health care providers so we can help coordinate the best care for you.
- Keep scheduled appointments or call to reschedule or cancel as early as possible.
- Understand your health condition: ask questions about your care and tell us when you don't understand something.
- Learn about your condition(s) and what you can do to stay as healthy as possible.
- Follow the plan that we have agreed is best for your health.
- Take medications as prescribed.
- Call us if you have questions regarding your test results.
- Contact us after hours only if your issue cannot wait until the next work day.
- Contact the office, if possible, before going to the emergency room so someone who knows your medical history can care for you.
- Agree that all health care providers in my care team will receive all information related to your health care.
- Know your insurance carrier and understand your contract with them. Please contact your health insurance company if you have any questions about your benefits.
- Pay your share of any fees.
- Give us feedback to help us improve our care for you.

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After Hours Physician On Call

- For guidance on medical situations that occur outside of our scheduled office hours, you can page Dr. Ghassan Atto at (734) 208-0307.

Emergency Care Facility

- Call 911 For Immediate Life-Threatening Emergencies
- When should you call 911? Ask yourself these questions:
 - Is the patient's condition life or limb-threatening?
 - Could the patient's condition worsen and become life or limb-threatening on the way to the hospital?
 - Could moving the patient cause further injury?
 - Does the patient need skills or equipment of paramedics or emergency medical technicians?
 - Would distance or traffic conditions cause delay in getting the patient to the hospital?

Urgent Cares

Park Urgent Care

15101 Southfield Rd. Suite 101

Allen Park, MI. 48101

Ph: (313) 383-3333

Southgate Urgent Care

14523 Northline Rd.

Southgate, MI. 48195

Ph: (734) 324-7800